

# Development and evaluation of a decision aid for patients considering first-line chemotherapy for metastatic breast cancer

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## Abstract

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**Objective** Treatment decisions in advanced breast cancer are complex, with enhanced quality of life and survival among important treatment goals. Patients with metastatic breast cancer face the decision of whether or not to have chemotherapy, and many wish to be involved in this decision. We report the development and evaluation of a decision aid (DA) designed to assist patients facing this treatment decision.

**Design and sample** Women with metastatic breast cancer ( $n = 17$ ) and medical oncologists in Australia and Canada ( $n = 7$ ) were invited to evaluate the DA.

**Intervention** A DA was developed for patients with hormone-resistant metastatic breast cancer considering chemotherapy. The DA presented options of supportive care, with or without chemotherapy. Potential benefits and side effects of different chemotherapy regimens, and evidence-based prognostic estimates were described, and a values clarification exercise included.

**Main outcome measures** Patient questionnaires evaluating information and decision involvement preferences, attitudes toward the DA and oncologist feedback regarding attitudes toward the DA.

**Results** Seventeen patients participated; fifteen desired as much information about their illness as possible; sixteen wished to be actively involved in the decision-making process. The majority rated the DA as highly acceptable, clear and informative, and would recommend it to others facing this treatment decision.

**Conclusion** This is the first DA for patients with advanced metastatic breast cancer considering chemotherapy. A randomized trial is underway to evaluate its role in clinical decision-making.

## Introduction

Cancer patients have a demonstrated need for information about their disease and the treatment options they face, although the detail preferred varies from one individual to another.<sup>1</sup> Many patients wish to be actively involved in their own care and medical decision-making. Active involvement has been shown to have a positive impact on treatment decisions and quality of life.<sup>2</sup> To play an active role in decision-making, patients need to be accurately informed about pertinent factors including their diagnosis, prognosis and treatment options. However, clinical audits have shown that many incurable patients are not informed about relevant factors including life expectancy (42.4%), the impact of treatment on quality of life (63.6%), and the uncertainty of obtaining a benefit from treatment (27.1%).<sup>3</sup> Even when patients are informed of their disease status, misunderstanding of the information may prevent accurate perception of the situation. The majority of patients overestimate the ability of treatment to improve their condition,<sup>4</sup> and physicians check understanding in only 10% of consultations.<sup>3</sup> Overestimation of prognosis and the likely benefit from therapy may distort rational treatment decisions. Weeks and colleagues found that patients with advanced cancer who were overly optimistic about their prognosis were much more likely to seek aggressive treatment, which did not result in improved survival.<sup>5</sup>

Thus the provision of accurate information to enhance the understanding of advanced cancer patients facing treatment decision-making is essential. Coulter and colleagues<sup>6,7</sup> advocate that accurate understanding is essential for informed consent and empowered participation in decision-making. Evidence suggests this process strongly benefits patients. Patients who are offered options in their care show superior psychosocial outcomes with lower rates of anxiety and depression.<sup>8,9</sup> Greater perception of involvement in decision-making also heightens patient's satisfaction with their decision and physician loyalty.<sup>10</sup>

To facilitate shared decision-making, decision aids (DAs) have been developed as tools specifically designed to help patients make diffi-

cult treatment decisions. DAs differ from traditional educational materials in that they explicitly present options and their risks and benefits, tend to use quantitative as well as qualitative information about such risks and benefits, and engage patients in considering treatment options in light of their own personal values and preferences.<sup>11</sup> They come in many forms, including audio-guided workbooks, patient letters, computer programs, interviews, and group presentations.

DAs have been utilized in a wide range of conditions and treatment choices, including post-menopausal hormone replacement therapy, prenatal screening, and adjuvant therapy in cancer.<sup>12</sup> They have been shown to provide benefit to patients in terms of improved knowledge about disease and treatment, greater satisfaction with the decision, and more active participation in decision-making.<sup>12</sup>

Although the benefits of DAs in facilitating treatment decisions have been well documented, their role in the advanced cancer setting is still being established. Treatment decision-making in advanced cancer differs substantially from the early stage or adjuvant setting. When the goal of treatment is not cure, prognosis and treatment goals, emotional well-being and treatment trade-offs become more complex.<sup>13</sup> In addition to tumour response and survival, quality of life and symptom control are important end points to consider in the management of metastatic cancer. Thus, medical decision-making in advanced cancer is multidimensional and complex, involving both subjective and objective goals of treatment.<sup>14</sup>

With such considerations in mind, we developed and evaluated a DA for patients with metastatic breast cancer considering first-line chemotherapy where hormonal treatment was not appropriate. Although DAs have been developed and evaluated for breast cancer patients facing primary or adjuvant treatment decisions,<sup>11,15,16</sup> this is to our knowledge the first DA designed specifically for the advanced breast cancer setting to assist patients in deciding whether to opt for supportive care alone or together with chemotherapy.

## Methods

### Development of decision aid

The DA was developed at the Princess Margaret Hospital, Toronto, Canada and the Medical Psychology Research Unit/Royal Prince Alfred Hospital, Sydney, Australia. The study was conducted with ethics approval at all participating centres.

Modeled on the Ottawa Decision Support Framework,<sup>17</sup> the objective of the DA was to assist women with metastatic breast cancer to make decisions together with their oncologist about chemotherapy treatment. The information content and format were developed through a comprehensive process including literature review, input from an expert panel, and feedback from women with advanced breast cancer in Sydney, Australia, and Toronto, Canada.

### Information content

A literature review of major medical databases such as Medline was undertaken to incorporate the highest level and quality of medical evidence for use in the DA, e.g. data from randomized trials, and to identify standard treatment options for metastatic breast cancer patients for whom hormonal treatment was not, or no longer, appropriate. An expert panel including seven oncologists, one psychologist and two nurses reviewed and identified standard treatment options accepted by the oncology community. These standard options included anthracycline- and taxane-based chemotherapies, vinorelbine, capecitabine and 5-FU based combinations (FAC, CMF). Trastuzumab was noted as a treatment option for some, but not all, patients. Supportive care alone was also identified as an option, and defined as treatment aimed at symptom control (e.g. pain medication, transfusion or growth factor support, radiation or palliative surgical intervention), without the use of systemic chemotherapy.

Systematic reviews and randomized trials were identified comparing supportive care with and without the addition of chemotherapy in

patients with metastatic breast cancer.<sup>18–21</sup> From these studies, estimates of survival effects from supportive care with and without chemotherapy in metastatic breast cancer patients after failure of hormone therapy were presented to the multidisciplinary breast tumour board at the Princess Margaret Hospital for review prior to incorporation into the DA. Bergh and colleagues<sup>18</sup> estimate that first-line chemotherapy adds 6–9 months to survival time over supportive care alone.

There has been no direct comparison of quality of life on first-line chemotherapy compared to supportive care alone. However, chemotherapy's potential for symptom improvement and potential toxicity was included, as was data regarding duration of therapy and its impact on quality of life.<sup>22</sup>

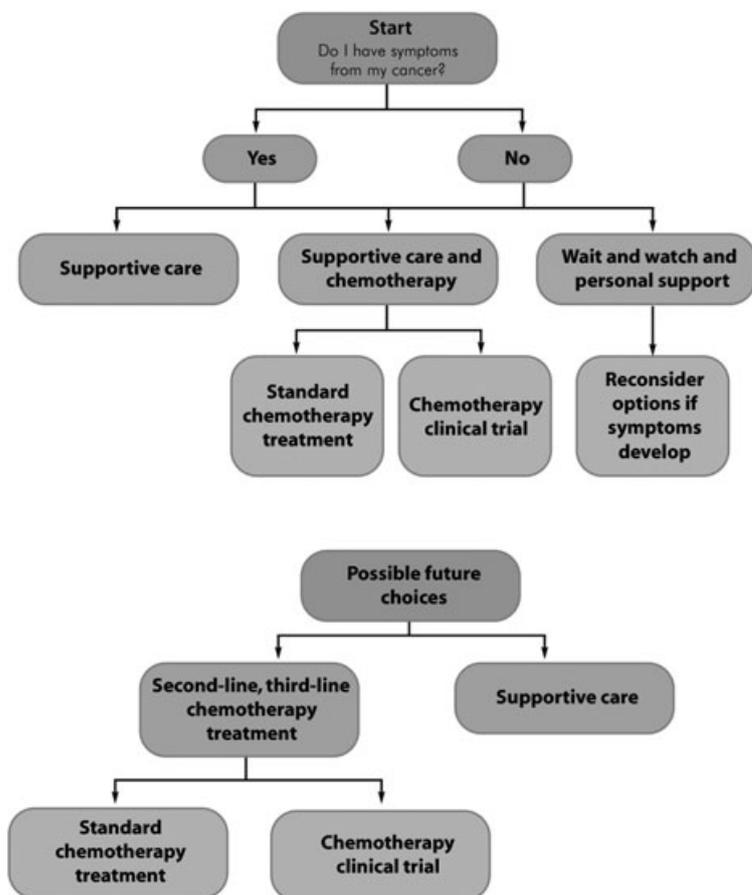
Additional information presented includes risks and benefits of a number of common chemotherapy regimens, and the common side effects of each. Calendars illustrating treatment schedules, a flowchart of different treatment pathways, a guide to support and information services, and references were also included. Clinical trials were also described, with a general description of the potential benefits of trial participation, similarities and differences with standard treatment options, trial funding, and definitions of phase 1, 2 and 3 trials, and eligibility. Sample pages from the DA are shown in Figs 1–5.

### Selection of DA format and values clarification exercise

A workbook format was selected for ease of implementation for most medical centres and patient accessibility. The values clarification exercise was adapted from the Ottawa DA 'weigh scale',<sup>17,23,24</sup> in which patients are invited to weigh up the pros and cons regarding chemotherapy treatment or supportive care alone. Two examples of hypothetical patients were included (e.g. Fig. 5), including sample 'pros' in favour of chemotherapy, such as extended life expectancy, improvement of cancer symptoms, and psychological benefits to pursuing chemotherapy (e.g. 'feeling fighting

## Overview of management options

NOTE: This chart is for people whose cancer does not contain hormone receptors (estrogen & progesterone receptor negative) or for people whose cancer does contain estrogen or progesterone receptors but for whom hormone treatments (such as tamoxifen) are no longer effective.



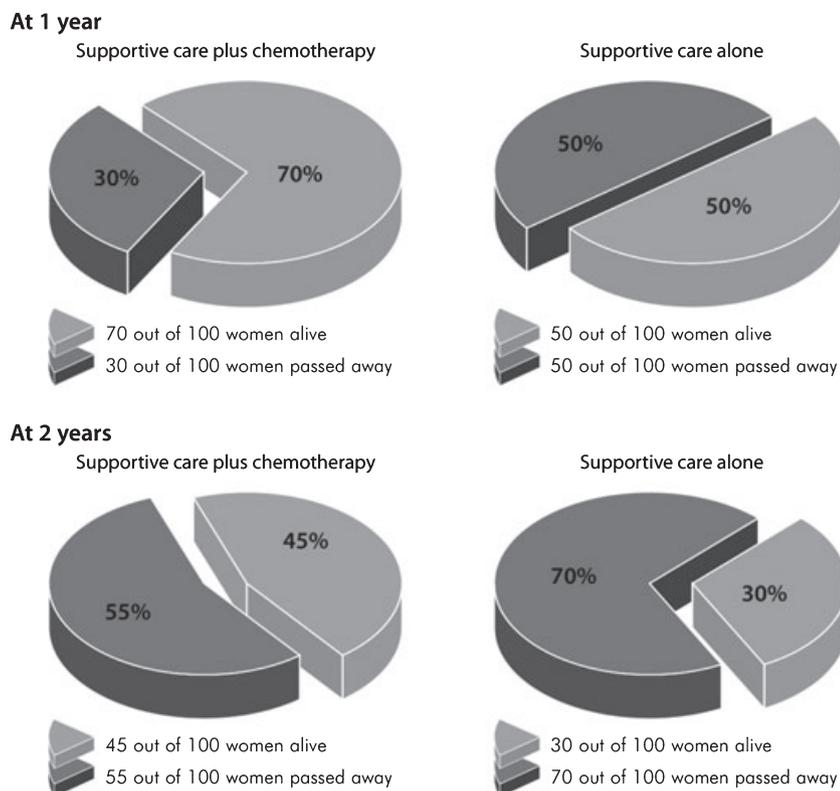
**Figure 1** Flowchart of different treatment pathways for patients considering first-line chemotherapy for metastatic breast cancer.

the cancer'). Example 'cons' were also listed as drawbacks to chemotherapy, including the side effects induced by chemotherapy, the frequent hospital visits and difficulty of pursuing chemotherapy treatment, and the uncertainty that treatment may work. Patients then shade in each field according to its importance – full shading for very important items, partial shading for less important items, and none for items considered unimportant to the patient. This weigh scale exercise, allowing patients to quantify their own considerations and assess which treatment option they are 'leaning' towards, has been shown to predict final decisions with 84–95% accuracy.<sup>23,24</sup>

### Pilot evaluation of the DA

Patients with advanced breast cancer attending outpatient oncology clinics in two major cancer centres in Sydney, Australia, and Toronto, Canada, who had made a decision about first-line chemotherapy or supportive care were invited to review the DA. Potential participants were identified by their oncologist to review and provide feedback on the aid. All participants gave written informed consent prior to participation. Evaluations were conducted in semi-structured interviews with a researcher in a quiet room. Patients completed questionnaires assessing demographics, their informa-

## Survival of patients with metastatic breast cancer [After failure of hormone therapy]<sup>e</sup>



**Figure 2** Estimates of patient survival with and without chemotherapy treatment in metastatic breast cancer. This page was made optional, allowing patients to skip viewing the survival estimates if desired.<sup>18–21</sup>

tion and involvement preferences regarding medical decision-making, and whether these preferences had been achieved. Decision-making preferences were rated using the Control Preferences Scale.<sup>25</sup> Patients evaluated the content and acceptability of the DA using Likert rating scales and written and verbal comments. Revisions based on patient feedback were made before review of the DA by seven Canadian and Australian medical oncologists. These revisions included modifications in wording, changes to design of the values clarification exercise, and increased examples with the goal of making the DA clearer and easier to use. Content was not added or omitted. The oncologists evaluated the acceptability and content of the DA by questionnaire.

## Results

### Patient demographics

Nineteen patients consented to participate in the study, however one patient withdrew during the assessment due to fatigue and one patient did not return the DA evaluation. Demographic characteristics are summarized in Table 1. All participants were women with a median age of 58 years. 83% had completed high school and 88% spoke English as their first language. All but one had received prior chemotherapy.

### Feasibility

Time required for review of the DA, including feedback from patients, was 45 to 60 minutes.

### Arriving at a treatment decision

Arriving at a decision can be thought of as a series of 7 steps. You have already carried out 3 of these steps:

1. Understanding your situation
2. Learning about your treatment options
3. Reviewing the pros and cons of those options

The next 4 include determining:

4. How important these pros and cons are to you
5. Whether you want more information or more discussion with your doctor
6. Who should make the decision—you, your doctor, or shared between you
7. Where you are leaning - toward anti-cancer treatment or toward supportive care?

The next pages offer some examples and worksheets to help you consider the pros and cons of your treatment options, and may help you in coming to a treatment decision.

**Figure 3** Listing of the seven steps towards a treatment decision and introduction to the values clarification exercise.

Reading level of the DA was evaluated as Grade 8 (Flesch-Kincaid reading level, MS Word, Microsoft, Redmond, WA, USA).

#### Information and involvement preferences and outcome

Information and involvement preferences are summarized in Tables 2 and 3. A majority (88%) of patients indicated a preference for as much information, both good and bad, as possible about their illness. Most patients (94%) indicated a preference for shared decision-making regarding treatment, with no patients preferring their doctor to take sole responsibility for the decision. Sixteen of seventeen patients were satisfied with their treatment decision.

#### Acceptability

Patient responses regarding acceptability of the DA are summarized in Table 4. Most patients found the aid very acceptable and reviewed it favourably. The majority (65%) reported that the DA contained an appropriate amount of information, and most felt the length was appropriate, although 24% reported it was slightly too long. All patients were given the option of omitting the survival statistics sec-

tion if they wished; one chose to do so. Most patients did not find the DA upsetting, although one patient reported it was 'somewhat upsetting'. 89% reported that everything or most things in the DA was clear whilst one patient reported some things were unclear. Some patients found the values clarification exercise difficult to follow. Overall 82% of patients reported the DA was either very or somewhat helpful in making a treatment decision and 94% would recommend it to others facing this treatment decision.

Nine medical oncologists were invited to provide feedback, and seven responded. In general, the DA was positively received, and felt to be appropriate for all or most patients, although two physicians noted it may be more effective for younger, better educated patients and those wishing to take a more active role in their cancer care. Two physicians thought the DA could be shortened, one expressed concern that it may raise anxiety levels, and one felt trastuzumab should be addressed in more detail. Two of the physicians felt that a DA regarding this treatment decision was not useful, as they believed supportive care alone was a less desirable treatment option.

#### Discussion

In this study, we developed and pilot tested the first DA designed for use in a metastatic breast cancer setting. Most patients and oncologists reviewed the DA positively, considering it to be informative, balanced and clear and an important tool in helping to make a treatment decision.

That patients reviewed this DA favourably, suggests that this and similar DAs may improve the decision-making process even in the setting of advanced cancer. Use of a workbook format may facilitate implementation in general cancer clinics. The use of DAs for advanced cancer patients has the potential to greatly enhance informed decision-making, as well as improving patient satisfaction with decision-making. Longer term satisfaction for physicians would also be expected, with a decrease in pursuit of

## Your Worksheet

1. **Weighing up the pros and cons of anti-cancer treatment or supportive care alone.**  
 In the chart below list the pros and cons that are important to you – you can use the sub-headings to help you if you wish.

Pros of Adding Chemotherapy	Cons of Adding Chemotherapy
I may live longer:  _____ _____	Chemotherapy side effects:  _____ _____
My cancer symptoms may improve:  _____ _____	Frequent tests and trips to the hospital:  _____ _____
I feel like I'm fighting the cancer:  _____ _____	No guarantee treatment will work:  _____ _____
Other pros to consider:  _____ _____	Other cons to consider:  _____ _____

2. In the chart above colour in the whole box if the statement is very important, half of the box if it is somewhat important to you and do not colour the box at all if the statement is not important to you.

3. **Where am I leaning?**

Based on how you have coloured the chart (above), it may help you decide which way you are leaning. Tick the relevant box below

Adding Anti-cancer Treatment      Supportive Care

4. **Are there any more questions you would like to ask?**

\_\_\_\_\_

\_\_\_\_\_

5. **Who should make the decision about treatment?**

Tick the box that is closest to your preference:

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would prefer to make the decision	I prefer to make the final decision after considering my doctor's opinion	I prefer that my doctor make the final decision, but strongly consider my opinion	I prefer to leave all decisions about treatment to my doctor	I'm not sure who should make the decision

**Figure 4** 'Weigh scale' values clarification exercise to quantify pros and cons of different treatment options.<sup>17</sup>

futile therapy accompanying the enhanced understanding of patients and their families. For example, many clinicians are not comfortable offering supportive care as an option in advanced cancer, and both clinicians and patients may be uncomfortable discussing prognosis. Thus the DA may help facilitate important discussions about the options available and the impact on a person's quantity and quality of life beyond what currently occurs in the cancer consultation.

This pilot indicates that a group of selected metastatic breast cancer patients found the aid informative, balanced and potentially useful in

making a treatment decision. However, the true impact of the aid on decision-making in advanced cancer must be determined prospectively, through a randomized trial design. A randomized controlled trial of the DA booklet with an accompanying audio recording is ongoing, to evaluate the impact of the aid on treatment decisions, patient knowledge, anxiety and decisional conflict, as well as decision satisfaction.

The current pilot does have limitations. Its use in experienced cancer patients may underestimate the impact on anxiety, distress and psychosocial functioning. In addition, the patients in the pilot were highly educated, and

### Example: Susan's Worksheet

- Weighing up the pros and cons of anti-cancer treatment or supportive care alone.**  
In the chart below list the pros and cons that are important to you – you can use the sub-headings to help you if you wish. (Susan's comments are below the sub-headings)

Pros of Adding Chemotherapy	Cons of Adding Chemotherapy
I may live longer: <i>I have young children to live for</i>	Chemotherapy side effects: <i>I am strong I can handle it</i> <i>My friend had chemo &amp; tolerated it OK</i>
My cancer symptoms may improve: <i>I am having a lot of back pain</i>	Frequent tests and trips to the hospital: <i>My husband can drive me</i>
I feel like I'm fighting the cancer: <i>I can't stop fighting because of my family</i>	No guarantee treatment will work: <i>True, I accept this</i>
Other pros to consider: <i>My friend had chemo &amp; tolerated it OK</i>	Other cons to consider:

- In the chart above colour in the whole box if the statement is very important, half of the box if it is somewhat important to you and do not colour the box at all if the statement is not important to you. (Susan's colourings are in pink for pros and green for cons).
- Where am I leaning?**  
Based on how Susan has coloured the chart (above), it may help her decide which way she is leaning. (She then checks the relevant box below)

Adding Anti-cancer Treatment      Supportive Care

- Are there any more questions you would like to ask?**  
Susan: Do I need any more tests? When can I start?

- Who should make the decision about treatment?**  
Susan ticks the box that is closest to her preference:

<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would prefer to make the decision	I prefer to make the final decision after considering my doctor's opinion	I prefer that my doctor make the final decision, but strongly consider my opinion	I prefer to leave all decisions about treatment to my doctor	I'm not sure who should make the decision

**Figure 5** Completed values clarification exercise by an example patient, 'Susan', who has completed the exercise with her own personal pros and cons of chemotherapy treatment.

primarily of an English-speaking background. Our group has previously developed DAs in advanced cancer using a similar format which has been pilot tested in patients with a non-English speaking background.<sup>13</sup> As part of the randomized trial evaluation, patients will all receive the booklet, scripted at Grade 8 reading level, with an accompanying audiotape for those with poor literacy. Patients will be guided to share the aid with family and other health-care providers (to facilitate use, particularly for those with non-English speaking backgrounds). The ongoing randomized trial targets sequential

patients considering supportive care with or without first-line chemotherapy, and will enable testing of the aid in a more generalizable patient population, to evaluate whether the DA positively impacts decision-making in advanced breast cancer patients.

### Conclusion

The first DA for patients with metastatic breast cancer considering chemotherapy has been developed and evaluated positively by a pilot group of patients. In our study most partici-

**Table 1** Demographic characteristics

Age (years)	
< 50	4 (24)
50–59	6 (35)
60–69	5 (29)
70–80	2 (12)
Gender	
Female	17 (100)
Marital Status	
Single	3 (17)
Married/Common-Law	8 (47)
Widowed	2 (12)
Divorced/Separated	4 (24)
Highest education level	
Grade 10 or less	3 (17)
Completed high school	4 (24)
College diploma	5 (29)
University degree	1 (6)
Postgraduate degree	4 (24)
Occupation	
Professional	9 (53)
Clerical	4 (24)
Sales	1 (6)
Plant/machine operator	1 (6)
Missing data	2 (12)
Language spoken in the home	
English	15 (88)
Other	2 (12)
Country of birth	
Australia	7 (42)
Canada	6 (35)
UK	3 (17)
India	1 (6)

Values are expressed as *n* (%)

**Table 2** Preference for details (1 = prefer as few details as possible ← → 5 = prefer as many details as possible)

1	2	3	4	5
0 (0%)	1 (6%)	1 (6%)	4 (24%)	11 (64%)

pants indicated a strong need for information and a desire for active involvement in the decision-making process; suggesting that tools such as this DA can fulfill an important role in facilitating such involvement. Not all oncologists perceived the same value for patient involvement in decision-making in the first-line metastatic setting with two believing that a decision at this stage is not required. However, most patients and oncologists received the DA positively.

**Table 3** Patient information and decision involvement preferences

Patient preferences for information	
I prefer to know only information needed to care for myself properly	2 (12)
I prefer to know additional information only if good news	0 (0)
I prefer to know as much information as possible, good and bad	15 (88)
Decision responsibility	
Dr should make the decisions using all that's known about the treatments	0 (0)
Dr should make the decisions but strongly consider my needs and priorities	6 (35)
Dr and I should make the decisions together on an equal basis	4 (24)
I should make the decisions, but strongly consider the doctor's opinion	6 (35)
I should make the decisions using all that I know and learn about the treatments.	1 (6)

Values are expressed as *n* (%)

The promising results of the current pilot study parallel previous studies suggesting an important and emerging role for DAs in the treatment of advanced cancer. Aids developed to provide decision support to patients with advanced ovarian cancer,<sup>26</sup> metastatic and locally advanced lung cancer,<sup>27,28</sup> metastatic prostate cancer,<sup>29</sup> and metastatic colorectal cancer have been evaluated via randomized trial.<sup>30</sup> Results from these studies generally indicate that DAs facilitate sharing of prognostic information with patients,<sup>26</sup> enhance decision satisfaction among patients,<sup>29</sup> reduce decision uncertainty,<sup>28</sup> and improve patient knowledge regarding options and outcomes<sup>25</sup> without significant increase in anxiety.<sup>30</sup> Evaluation of the present DA via randomized trial will allow us to explore further whether this DA leads to similar endpoints in a larger population of metastatic breast cancer patients, improving the decision-making process, patient satisfaction and perhaps even quality-of-life.

### Conflict of interest

None declared.

**Table 4** Patient responses regarding acceptability of DA

Amount of information provided	
Much less than needed	1 (6)
Slightly less than needed	1 (6)
About the right amount of information	11 (65)
Slightly more than needed	1 (6)
Much more than needed	1 (6)
Missing data	2 (12)
Upsetting	
Not at all upsetting	10 (59)
A little upsetting	6 (35)
Somewhat upsetting	1 (6)
Very upsetting	0 (0)
Length	
Much too long	0 (0)
Slightly too long	4 (24)
About right	12 (71)
Should be slightly longer	0 (0)
Should be much longer	0 (0)
Missing data	1 (6)
Clarity	
Everything was clear	3 (18)
Most things were clear	12 (71)
Some things were unclear	1 (6)
Everything was unclear	0 (0)
Missing data	1 (6)
Helpful in treatment decision	
Very helpful	8 (47)
Somewhat helpful	6 (35)
A little helpful	2 (12)
Not helpful	0 (0)
Missing data	1 (6)
Recommended to others	
Definitely	7 (41)
Probably	9 (53)
Probably not	1 (6)
Definitely not	0 (0)

Values are expressed as *n* (%). DA, decision aid.

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